

JIC SPREADS LOVE AND JOY BY PROVIDING VARIOUS CUISINES FOR A VARIETY OF CLIENTS.



31ST NATIONAL QUALITY FORUM & THE 1ST WORLD INNOVATION & BENCHMARKING SUMMIT

Mr. Jotham Thommy, Executive Assistant to Managing Director JIC shared Best Practices in managing and handling crises in the service Industry during COVID 19 at the 1st World Benchmarking & Innovation Summit ,virtual engagement session in collaboration with the Global Benchmarking Network. Held on 25th Nov 2020 Mr. Jotham, in his presentation emphasized that achieving World Class Standards and excellence across the Government in such Pandemic situation, is through collective engagement of the government sector and the private sectors globally and locally.



THE COUNTRY'S BIGGEST PROCESS EXCELLENCE-TRANSFORMATION-INNOVATION EVENT
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MESSAGE FROM MANAGEMENT

Dear JICites,



On behalf of the Shareholders and Board of Directors, I take this opportunity to express my gratitude towards each one of you for the hard work each one of you have contributed during these difficult times of COVID-19. I wish you and your families a very Happy and Prosperous New Year!

All through 2020, the team has worked hard in engraving JIC's Commitment towards excellence among our stakeholders and ensuring Safe food & service, every time and everywhere we serve.

Despite the pandemic situation, we were able to deliver all our service without any interruption and to the utmost satisfaction of our customers.

We also continued to extended our support towards NGOs such as the Emirates Environmental Group & the Emirates Red Crescent as key Hospitality Sponsor in their various campaigns toward the environment & society.

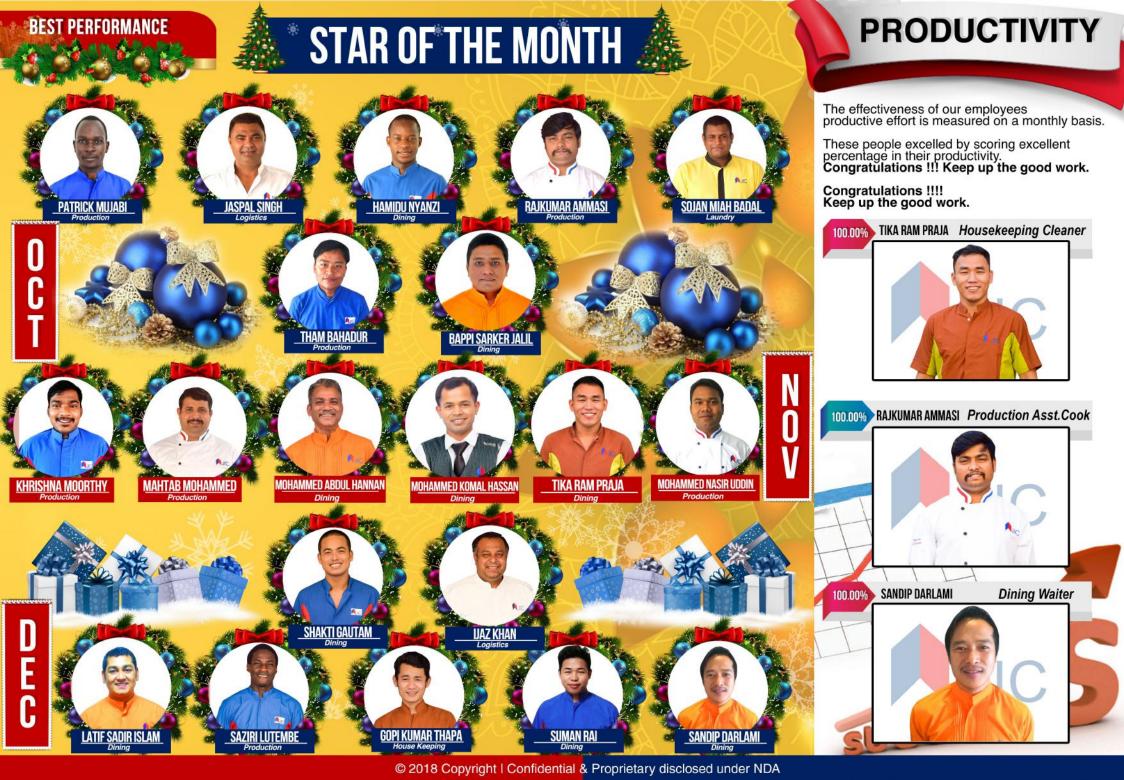
JIC was honored to be part of the 31st National Quality Forum & the 01st World innovation & Benchmarking summit as key speakers, Jotham Thommy – EA to MD delivered a speech and shared some best practices been implemented in JIC during the pandemic, as part of the summit.

As we move towards the New year, we expect more tougher days to combat in ensuring safety and security of our stakeholders with 100% efficiency. With this ultimate goal to ensure 100% efficiency and productivity in our practices and approach, we have formed a Productivity committee to monitor and guide the organization towards Operational excellence and efficiency. I urge everyone to support this committee in delivering the required output.

I take this opportunity to thank all our customers, vendors and other stakeholders for their trust and continued support. You have motivated us to raise our benchmark of operational excellence and organizational sustainability. Once again on behalf of the JIC management, I take this opportunity to wish each one of you and your family a Safe and Secure 2021.

Stay Safe!!! Stay Strong!!!

Robby Thommy Managing Director







As the part of Mock Drill in JIC, we have conducted Earthquake drills & Fire Drills for demonstrating how to REACT immediately and appropriately in Emergency Situations. Building evacuation, hiding under the table etc. were practiced. Emergency Preparedness Plan was discussed to all the staff after the Drill.



The Food and Agriculture Organization of the UN (FAO) is celebrating 75th Anniversary in 2020. JIC celebrated the World Food Day 2020 with an open discussion between the staff on the theme "Grow, nourish, sustain" with a view to looking towards the future we need to build together.



SUSTAINABILITY REPORT



Satisfied Customer 96.60%

EFST Passed Employees

Satisfied Employees 99.97%

Employee Retention

Recyclable - Metal/ Tin 1115Kg

94.50%

98.50%

Recyclable - Carton boxes 15338Kg

Recyclable - Plastics 2099Kg

Donation Packed Meal 1650 Parcels



