





# TABLE OF CONTENTS

A comprehensive overview of JIC's catering capabilities, services, and value proposition.

- 01** **EXECUTIVE SUMMARY**  
Our vision and capabilities
- 02** **WHO WE ARE**  
Company overview & capabilities
- 03** **WHAT WE DO**  
Comprehensive catering & allied services
- 04** **FOOD SAFETY & COMPLIANCE**  
Certifications & safety standards
- 05** **ACHIEVEMENTS & RECOGNITION**  
Awards & Industry leadership
- 06** **WHY CHOOSE JIC**  
Competitive Advantage & Value Proposition
- 07** **OUR COMMITMENT**  
Chase Perfection, Catch Excellence



## A Legacy of Catering Excellence

Al Jazeera International Catering LLC (JIC) represents the pinnacle of premium staff accommodation, catering, and integrated hospitality services in the UAE. Distinguished by an unwavering commitment to excellence, precision, and refined culinary artistry, JIC brings over 15 years of proven expertise in delivering bespoke dining and lifestyle solutions. Each offering is thoughtfully curated to embody sophistication, innovation, and uncompromising quality crafted to exceed the expectations of the most discerning clientele.

In strategic partnership with UrbanVision, JIC delivers an exceptional, fully integrated hospitality ecosystem tailored for high-profile, multinational clientele. Together, we uphold immaculate standards across premium accommodation services for Senior Management, Executive leadership, Oil & Gas professionals, and workforce communities alike. Our seamless catering operations serve approximately 3 million guests annually across 50+ dining outlets, where every element from presentation to service is meticulously orchestrated to create an elevated and memorable experience.

Our capabilities extend across complex, large-scale environments, underpinned by rigorous adherence to UAE regulatory frameworks, including HACCP, Abu Dhabi Municipalities, and Abu Dhabi Food Control Authority standards. This dedication is further reinforced by globally recognized certifications such as ISO 22000, ISO 14001, and OHSAS 18001 reflecting our commitment to excellence in quality, safety, and sustainability at every level of operation.

At JIC, we view cuisine as a form of refined expression one that shapes experiences, enhances environments, and leaves a lasting impression. Through our partnership with UrbanVision, we deliver a sophisticated and forward-thinking approach to hospitality, offering not merely services, but curated experiences defined by elegance, precision, and excellence.



## KEY DELIVERABLES

### Premium Staff Accommodation

Premium accommodation services for Senior Management, Executive leadership, Oil & Gas professionals, and workforce communities alike

### Multi-Cuisine Catering Operations

End-to-end food service management serving diverse cuisines for Multiple nationalities

### Allied Support Services

Integrated housekeeping, laundry, facility maintenance, and kitchen design consultancy

### Food Safety & Compliance

Comprehensive HACCP implementation, Municipality compliance, staff training and continuous monitoring

### Kitchen Design & Consultancy

Expert planning and design of commercial kitchens, cold rooms, and equipment selection per ADFCA standards

### Corporate & Event Catering

Professional catering for corporate events, celebrations, conferences, and seasonal festivals





## OPERATIONAL SCALE



**65,000+** Meals Served Daily



**6,000 kg** Laundry Processed Daily



**12,000 m<sup>2</sup>** Cleaned Daily



**15+** Years of Experience



**96%** World Class Service Rating



**100%** Food Safety Standards

### OUR VISION

To be the most trusted and preferred catering and integrated support services provider in the UAE and the wider region — setting new benchmarks in quality, safety, and client satisfaction.

### OUR MISSION

To deliver world-class catering and allied services by seamlessly integrating with our clients' operations, enabling them to focus on their core business while we take full ownership of excellence in service delivery.

### LEADERSHIP

Mr. Robby Thommy serves as the Managing Director and Shareholder of JIC, representing Gulf Catering Services LLC, and holds a distinguished position on the Board of Directors. In his current capacity, he brings over four decades of global leadership experience in delivering premium accommodation solutions and high-end food service operations within the hospitality industry.

A visionary leader with an exceptional track record, Mr. Thommy has been instrumental in shaping and elevating large-scale catering and support service operations across diverse and complex environments. His expertise spans industrial catering for manufacturing facilities, nuclear installations, and oil refineries, as well as institutional dining solutions for educational institutions, corporate offices, and training centers. He has also successfully overseen catering operations in oilfields and remote sites, demonstrating a deep understanding of operational excellence in challenging and high-demand settings.

In addition to his leadership at JIC, Mr. Thommy is the Chairman and Managing Director of Ben and Thommy Catering Services Pvt. Ltd. (BAT), India, where he continues to drive innovation and service excellence in the catering sector.

He began his distinguished career with Radhakrishna Hospitality Services, where he built a strong foundation in hospitality management, laying the groundwork for a lifelong commitment to quality, precision, and service Excellence.



**Robby Thommy**  
Managing Director

### STAFF ACCOMODATION & HOSPITALITY

Fully integrated accommodation ecosystem tailored to the distinct expectations of high-profile, multinational clientele. From executive residences for senior leadership and oil & gas professionals to thoughtfully designed workforce communities, each accommodation solution is meticulously planned and executed to reflect understated luxury, operational precision, and absolute comfort.

- Executive Staff Residences Services
- Outdoor & Camping dining Services
- Around the clock 24/7 Services
- Breakfast, lunch & dinner operations
- Midnight Meal Services
- Grab n Go Services



## GUEST FESTIVE ACTIVITIES

We curate an elevated sanctuary for your staff, our esteemed guests where every detail is designed to restore and rejuvenate after a demanding day. Through an exclusive portfolio of bespoke lifestyle services and refined amenities, we offer a seamless choice of indulgent experiences, ensuring unparalleled comfort, discretion, and a truly executive standard of living.

- Exclusive Themed Dinners (International, Middle Eastern, Asian fusion) with live chef stations within the accommodation.
- Festive High Tea & Lounge Evenings
- Outdoor Dining Soirées
- Personalized Celebration Services



## CATERING OPERATIONS

We deliver a fully integrated, end-to-end catering service designed to elevate every touchpoint of your operations. From comprehensive full-service catering management to high-volume workforce dining, our approach blends precision, consistency, and culinary excellence across all sites. Our corporate meal programs are thoughtfully curated to reflect sophistication and nourishment, while our dynamic food cart services bring flexibility, convenience, and premium quality directly to your teams—ensuring every experience is seamless, refined, and distinctly elevated.

- Multi-cuisine menu guidelines (Western, Oriental, South-East, Middle Easter, African and more)
- Standardized recipes with high quality
- Quick-service for peak visitor hours
- Seasonal & festival special menus



## CORPORATE & EVENT CATERING

Premium catering for corporate events, VIP experiences, product launches, annual celebrations, and private venue bookings.

- Corporate BBQs, buffets & formal dinners
- VIP lounge & boardroom dining
- Snack & canape menus for conferences
- Large-scale festival & seasonal events



### ALLIED SUPPORT SERVICES

With extensive responsibility across large-scale accommodation facilities, we deliver fully integrated facility management solutions defined by excellence and precision. Our services encompass premium housekeeping, professional janitorial care, efficient laundry operations, and refined landscaping maintenance. Every detail is executed to the highest standard, ensuring immaculate, well-maintained living environments that reflect comfort, dignity, and elevated hospitality.

- Housekeeping & janitorial services
- Industrial laundry (6,000 kg/day)
- Landscaping & gardening



## FOOD SAFETY & COMPLIANCE

End-to-end food safety management including HACCP implementation, staff training, hygiene audits, and regulatory compliance.

- HACCP system implementation
- Abu Dhabi Municipality compliance
- Staff food safety training programs
- Daily monitoring & auditing



### Food Safety Is JIC's Number One Priority

Every aspect of JIC's food production and hygiene process is governed by defining principles. Our team of food safety specialists manage and ensure that daily food safety levels are maintained across all kitchens and operational sites. Serving millions of visitors, this commitment is non-negotiable.

ISO

ISO 22000:2018

Food Safety Management

International standard covering interactive communication, system management, prerequisite programs, and HACCP principles for comprehensive food safety.

ISO

ISO 14001

Environmental Management

Certification demonstrating JIC's commitment to environmental responsibility, waste management, and sustainable operational practices.

ISO

OHSAS 18001

Occupational Health&amp;Safety

Certification for occupational safety ensuring employee well-being, workplace risk assessment, and health management systems.

ISO

HACCP

Hazard Analysis&amp;Critical Control

Legally required under UAE Federal Law for risk-based food safety. Systematic approach to identifying, evaluating, and controlling food safety hazards.

### UAE COMPLIANCE STANDARDS

#### Dubai Municipality Food Code

Full compliance with local food preparation, transport, and storage regulations

#### Staff Training Programs

Continuous food handler certification and hygiene training for all personnel

#### ADFCA Standards

Adherence to Abu Dhabi Food Control Authority standards for cross-emirate operations

#### Daily Audits & Monitoring

Systematic daily inspections, temperature monitoring, and incident reporting

#### Halal Certification

All food operations certified Halal, complying with Islamic dietary laws

#### Pest Control & Sanitation

Regular pest control measures and deep cleaning protocols per regulations





## Sheikh Khalifa Excellence Award

Awarded across the 14th, 15th, and 17th Cycles — Presented by His Highness Sheikh Hamed Bin Zayed Al Nahyan, Chairman of Abu Dhabi Crown Prince Court

*The most prestigious business excellence award in the UAE — a testament to JIC's unwavering standards*



14th Cycle Sheikh Khalifa Excellence Award



15th Cycle Sheikh Khalifa Excellence Award



17th Cycle Sheikh Khalifa Excellence Award

- Future Workplace Award Global
- Islamic Business Award
- Middle East Waste & Recycling Award
- Arabia CSR Award
- Golden Globe Tigers
- Best CSR Practices Award
- Middle East Customer Service Excellence Award
- Golden Peacock Global Award for Social Responsibility
- BIZZ Peak of Success Award Silver Hospitality Award
- Emirates Environmental Group Award

- Global Benchmarking Award
- Best Practices European Award
- Middle East CSR Award Best Sustainability Initiative
- Europe Business Best Enterprise Award
- International Best Practice Award
- Green Era Award
- Arabia CSR Award
- Global Benchmarking Award
- Abu Dhabi Blood Bank Award The Bizz Award 2014

JIC is not merely a service provider — we are a strategic partner committed to operational excellence. Here is what sets us apart as the UAE's trusted catering and hospitality partner:

## 01 Proven Scale

65,000+ meals daily proves our ability to handle theme park volume across 50+ outlets during peak and off-peak seasons



## 02 UAE Expertise

15+ years of deep knowledge in UAE food regulations, cultural preferences, and multi-nationality dietary requirements



## 03 Award-Winning Quality

3x Sheikh Khalifa Excellence Award winner with 20+ international recognitions for quality, CSR, and sustainability



## 04 Full ISO Certification

ISO 22000, ISO 14001, OHSAS 18001 — among the few in the Middle East to hold this complete certification suite



## 05 Integrated Services

Beyond food: housekeeping, laundry, maintenance, security — one partner for all operational needs, reducing complexity



## 06 Seamless Integration

We become part of your team — aligning with your brand, culture, and operational rhythms without disruption



## 07 Design Consultancy

In-house kitchen design team for optimizing food preparation areas, cold rooms, and equipment per ADFCA standards



## 08 Multi-Cuisine Mastery

Serving 200+ nationalities with authentic cuisines — Arabic, Western, Asian, Indian, Continental, and themed menus



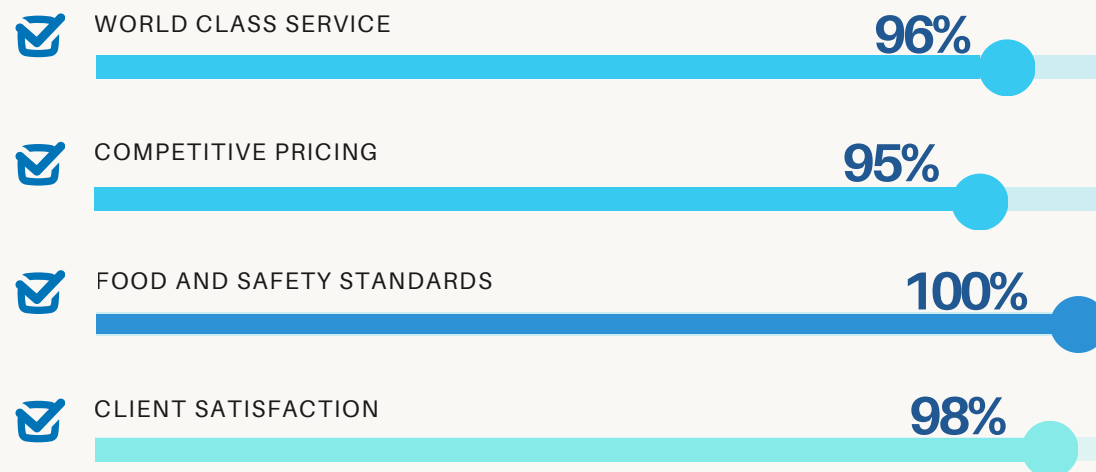
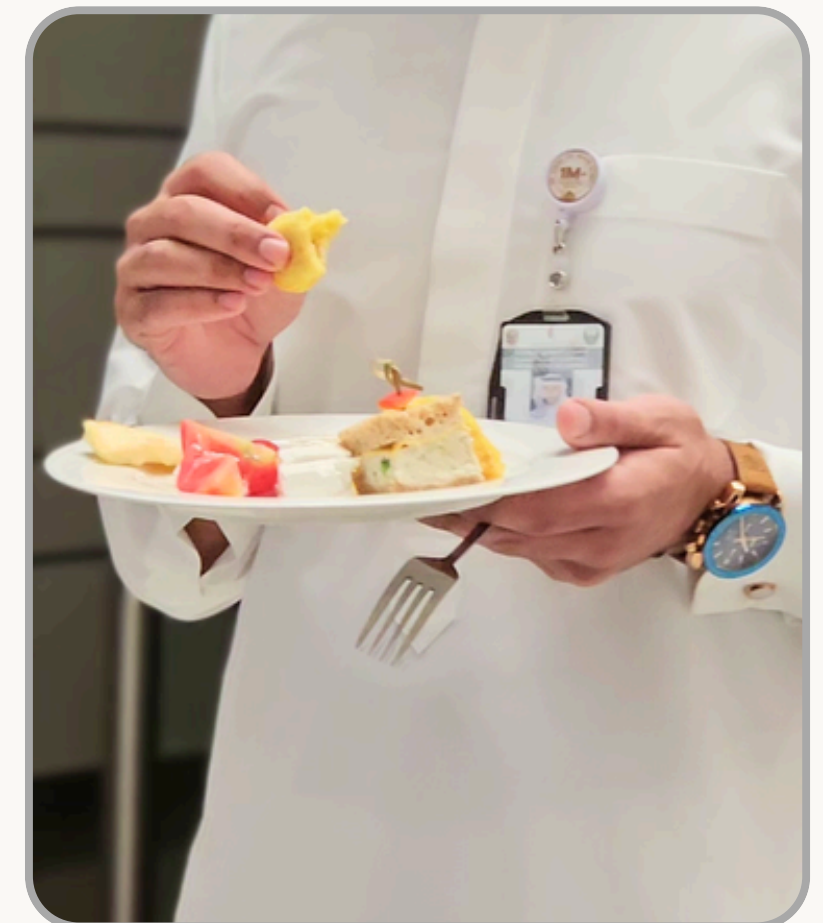
## 09 Cost Efficiency

Competitive pricing with transparent cost structures, bulk procurement advantages, and waste reduction programs



## Our Inspirations

As an integral part of your team, JIC enables the focus to consistently stay on your core business while providing world class catering and allied services that exceed your specification and ultimate satisfaction. Our inspiration is to do something which is unique and useful. The motto which inspired us is "Chase perfection Catch Excellence."



# THANK YOU

*Chase Perfection, Catch Excellence*

Your Trusted Catering & Integrated Services Partner in the UAE

01

**15+ YEARS**

Premier catering expertise servicing the UAE since 2006

02

**65,000+ MEALS**

Served daily across all our operations

03

**20+ AWARDS**

Including 3x Sheikh Khalifa Excellence Award

04

**100% SAFETY**

ISO certified with HACCP & ADFCA compliance



## Al Jazeera International Catering LLC

Plot – M44, Sector 15, Building B-6, Office 10 & 12, (Near ICAD residential City) Mussafah, PO - 132757,  
Abu Dhabi, United Arab Emirates

Landline Contact Number - 02 554 5979

Direct Number - +971 507087716 | +971 509447059

Email - [info@aljic.ae](mailto:info@aljic.ae) | [business@aljic.ae](mailto:business@aljic.ae)

[www.aljic.ae](http://www.aljic.ae)